

ONLINE BANKING GUIDE

Go to www.mountmellickcu.com and click 'Login' on the navigation bar.

Enter your Member Number and Date of Birth and click 'Continue'.

Enter 3 digits of your PIN and click 'Login'. This brings you to the secure Member Area

Click the 'Online Banking' tile on the left.

Enter 3 digits of your PIN and click 'Login' again - you should now have access to your accounts.

If you have not yet verified your mobile number, you will be prompted to do this after entering your PIN for the first time. Simply follow the prompts on screen. It will send you a one-time code in a text message to input on the pop-up screen.

Occasionally, at login and when accessing certain services in online banking, you will be asked to authenticate your login/activity. The screen will display a Strong Customer Authentication (SCA) pop-up. Simply follow the prompts on screen. It will send a one-time code by text to your phone which you will input on the pop-up screen.

